



ONLINE PURCHASE RETURN / EXCHANGE FORM

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|---|--|
| ONLINE ORDER NUMBER: | |
| FULL NAME: | |
| STREET AND HOUSE NUMBER: | |
| POSTAL CODE / CITY: | |
| PHONE NUMBER: | |
| E-MAIL: | |
| PRODUCT EXCHANGE | |
| REFUND OF PRODUCT VALUE / DIFFERENCE TO BANK ACCOUNT | |
| ACCOUNT HOLDER: | |
| STREET AND HOUSE NUMBER: | |
| POSTAL CODE AND CITY: | |
| IBAN: | |
| BIC/SWIFT: | |

Please enter accurate refund information. We are not responsible for errors in the provided details.

PRODUCT FOR RETURN

| ITEM CODE | ITEM NAME | COLOR: | SIZE: | QTY : | REASON : |
|---------------------------|-----------|--------|-------|-------|----------|
| | | | | | |
| | | | | | |
| | | | | | |
| DAMAGE DESCRIPTION | | | | | |

Reasons for Return: **1.** I do not like the product **2.** Too large **3.** Too small **4.** Incorrect delivery **5.** Late delivery **6.** Product image does not match **7.** Damaged product (describe damage)

PRODUCT FOR EXCHANGE

| ITEM CODE | ITEM NAME | COLOR: | SIZE: | QTY : | REASON : |
|-----------|-----------|--------|-------|-------|----------|
| | | | | | |
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To return goods, please send:

- 1.) Completed withdrawal/cancellation form
- 2.) Original invoice (a copy is also acceptable)
- 3.) Unworn and undamaged product in its original undamaged packaging

* Return shipping costs are borne by the customer regardless of the order value.

* Cash-on-delivery shipments will not be accepted.

SEND THE RETURN FORM TO: trgovina@assportoutlet.si NO LATER THAN 14 DAYS AFTER RECEIVING THE GOODS.

For any additional questions regarding returns or exchanges, contact us at:
trgovina@assportoutlet.si or +386 5 910 4774.